



**TEAM MEMBER
JOB DESCRIPTION**

POSITION DESCRIPTION

A Cardio Express Team Member is responsible for creating a professional and fun fitness environment for members through the implementation of the Cardio Express sales, operations, and customer service protocols.

- **FULL TIME TEAM MEMBER** – Full time hours, 35-40 hours weekly during afternoons, evenings, and weekends, 2-10pm on weekdays and 6:45am-5pm or 9am-7pm on weekends
- **PART TIME TEAM MEMBER** – Part time hours, 15-25 hours weekly during afternoons, evenings, and weekends, 2-10pm or 4-10pm on weekdays and 6:45am-1pm or 1pm-7pm on weekends
- **MORNING TEAM MEMBER** – Full time hours, Monday-Friday 5am-1pm
- **OVERNIGHT TEAM MEMBER** – Full time hours, Sunday-Thursday 10pm-5am

These hours are shown as an example of the hours to be worked but do not reflect an actual schedule. Please apply for more information.

RESPONSIBILITIES

- Resource for prospective members and current members on all club services and programs.
- Tour prospective members in a secondary sales role and assist club in meeting sales goals and expectations.
- Assist in the implementation of club promotions and marketing events to maximize guest traffic.
- Greet all current members by first name as they enter the club.
- Operate front desk check-in computer program.
- Assist members in booking all service appointments.
- Participate in maintaining a clean, organized, and fun environment for members and potential members.
- Create raving fans out of our members through outstanding customer service that fosters club satisfaction and referrals.
- Enforce all club rules, regulations, and policies.
- Conduct administrative tasks related to membership paperwork.

JOB REQUIREMENTS

- High school diploma or equivalent required.
- CPR/AED and First Aid certification required – must obtain within 30 days of hire.
- Must have a passion for fitness with a commitment to personal fitness goals.
- Able and willing to work during club peak hours which may include mornings, evenings, and weekends.
- Position reports to General Manager

KEY TRAITS

- Great work ethic
- Positive attitude
- Charisma
- High energy
- Confidence
- Intensity
- Drive
- Excellent communication skills
- Desire to win and to be the best

AWESOME EMPLOYEE BENEFITS

- Top industry compensation – competitive hourly wages based upon position, \$11-\$16 per hour
- Health insurance benefits for full time team members
- Certification reimbursement – Personal training, Spinning, TRX, and more.
- Free Cardio Express membership for self and spouse.
- Promotional and career advancement opportunities for top performers.

WANT TO CHAT? YEAH, WE THOUGHT SO...APPLY TODAY!

Cardio Express is an Equal Opportunity Employer. We recruit, employ, train, compensate, and promote without regard to race, color, sex, national origin, medical condition, age, sexual orientation, or disability.